

I.T.S Fire and Security Ltd

5.2 POLICY

5.2.1 COMPANY QUALITY POLICY STATEMENT

The company undertakes the design, installation, commissioning & handover of Electronic Security Systems and the design, installation, commissioning, verification and maintenance of Fire Detection and Alarm System to best professional practice, to meet the customer's requirements and to meet the requirements of all relevant statutory regulations such as ISO 9001:2008, NSI Quality Schedule SSQS 101, FSQS 121 and BAFE Scheme SP 203-1, British Standards (e.g. BS 5839, PD 6662, BS 8243 etc), NSI Codes of Practice etc.

The company works to a Quality Management System which meets the requirements of International Standard ISO 9001:2015 and NSI Quality Schedule's SSQS 101/FSQS 121 which assists the company in maintaining high technical standards and a commitment to excellence in all management and administration tasks and provides a framework for the setting and review of quality objectives, including commitments to satisfy any applicable requirements and continual improvements.

The company consistently demonstrates the integration of its ISO 9001:2015 Quality Management System with all applicable statutory and regulatory requirements (later expressed as legal requirements).

In this respect legal requirements include but are not restricted to Environmental Management Systems Standard BS EN 14001 / Health & Safety Standard OHSAS 18001.

Note! Reference to all 'Standards', 'Codes of Practice', 'Technical Bulletins' etc, refer to current issues.

Our policies therefore are:

- To carry out all work to high standards and to always meet or exceed the requirements of the contract and any relevant statutory regulation.
- To design systems that will have high reliability and low rates of false alarms
- To carry out all preventive maintenances on time and within the industry guidelines.
- To respond promptly and effectively to customer's requests for assistance
- To continually seek ways to improve the company's products, work processes and Quality Management System

The 'Quality Policy' is reviewed by top management annually during our documented 'Management Review' meeting.

Signed.......... Tim Dyer - Director